



Petitions, complaints, claims, suggestions and/or appeals

Date:

Please, check the corresponding option

Petition Complaint Claim Suggestion Appeal

Please, describe what happened and let us know your comments about it

What service and/or product is it related with?

LLEIDA SAS, in compliance with Law 1581 of 2012 and Decree 1377 of 2013, informs the owner of the personal data, that the treatment of the same, is intended: 1) To respond to requests, complaints, claims, suggestions, requests and compliments (PQRSF), which are filed by customers and users through this channel. 2) Based on the information and personal data provided, internal validations will be carried out in order to attend the PQRSF. 3) Communicate with clients and users, to clarify information related to the PQRSF and/or give solution to the same.

In this sense, I AUTHORIZE, by filling out and sending this form, in a free, prior, express, unequivocal and informed manner, the processing of my personal data. I declare that I am the owner of the information reported, that I have provided it voluntarily, completely and truthfully. Likewise, I declare that I have been informed that the treatment of my personal data is in accordance with the Personal Data Treatment Policy, which is published in the following link www.lleida.net/co

I declare that I have been informed of the rights of habeas data that I have as holder of the personal data, particularly, to know, update, rectify, delete such data or revoke the authorization granted herein, under the procedure set forth in the aforementioned Policy. Finally, I declare that I have been informed that the Responsible for the processing of personal data is ., with address in the city of Bogotá, Calle 81 # 11-55 Torre Norte - Piso 9, telephone +5713819903.

Please indicate your contact information to provide you with a response as soon as possible

Full name: _____

Document Type: CC CE NIT PP N° _____

Contact email: _____

Contact address: _____ Phone / Cell: _____

Company you work for:

Thank you!